

CORPORATE PLAN PRIORITY 2 – SUPPORTING VULNERABLE PEOPLE											
Well-being Objectives	Commitments (Commitments are not directly related to specific measures. All commitments contribute to the Wellbeing Objective)	Commitment RAG				Measures (Measures are not directly related to specific commitments. All measures contribute to the Wellbeing Objective)	17/18 Actual	Q4 17/18 Actual	Annual 17/18 Target	Q4 16/17 Actual	16/17 Actual
		Q1	Q2	Q3	Q4						
2.1 - People at risk in Cardiff are safeguarded	Improve the recruitment and retention of children’s social workers, ensuring the Council achieves and maintains a vacancy rate for children’s social workers below 18% by March 2018 (SS)	R/A	A/G	A/G	R/A	% of Children’s Services social work vacancies across the service (SS)	24.3%	24.3%	18%	23.3%	23.5%
	Ensure that Domestic Violence Support Services meet the requirements of new legislation, including the recommissioning of the service by March 2018 (CHCS)	G	R/A	R/A	G	% of re-registrations on the Child Protection Register during the year (SS)	4.2%	4.2%	N/A	3.9%	3.9%
	Work to make Cardiff a recognised Dementia Friendly City by March 2018 to support those affected by dementia, enabling them to contribute to, and participate in, mainstream society (SS)	G	A/G	G	G	% of children supported to remain living within their family (SS)	51%	51%	59%		55.2%
	Renew the safeguarding vision and strategy across Social Services by March 2018 in order to take account of new national policy and practice guidance currently under development (SS)	G	A/G	A/G	A/G	% of adult protection enquiries completed within 7 working days (SS)	97.5%	97.5%	99%	98.8	98.0%
	Develop and implement a mechanism to improve engagement with communities at large and faith communities in particular by March 2018 to improve the safeguarding of children across the various communities in Cardiff (SS)	G	G	G	G	% of Council staff completing level 1 of the National Training Framework on violence against women, domestic abuse and sexual violence as a % of all staff (CHCS)	9.90%	9.90%	50%	New	New
2.2 - People in Cardiff have access to good quality housing	Implement the Cardiff Housing Strategy 2016-2021 to ensure those in need have access to appropriate, high quality services (CHCS) 1,500 new homes (of which 40% affordable) through the ‘Cardiff Living’ programme.	G	G	G	G	% of affordable housing agreed at planning stage to be provided in a development on i) greenfield sites and ii) brownfield sites (CHCS)	i) 30% ii) 34%	Annual	i) 30% ii) 20%	New	New
	- In addition to the Cardiff Living programme, deliver 100 additional Council properties through a range of capital funding by 2022					Number of homes commenced on site through Cardiff Living in year: i) Council Homes and ii) All homes (CHCS)	i) 131 ii) 337	i) 131 ii) 337	i) 136 ii) 353	New	New
	- Deliver Independent Living Solutions for Older and Disabled People					% of people who experienced successful outcomes through the Homelessness Reconnection Service (CHCS)	68.84%	54.84%	50%	New	New
	- A new Homelessness Strategy based on a full needs assessment and review of services					Number of rough sleepers assisted into accommodation (CHCS)	204	53	144	New	New
2.3 - People in Cardiff are supported to live independently	Implement the ‘Disability Futures’ Programme by December 2018 to remodel services for disabled children and young adults aged 0-25 across Cardiff and the Vale of Glamorgan to improve effectiveness and efficiency of services and outcomes for young people and their families (SS)	A/G	A/G	A/G	A/G	% of new cases dealt with directly at First Point of Contact (FPOC) with no onward referral to Adults’ Services (CHCS)	73.08%	72.17%	65%	n/a	62%
	Promote and increase the number of adults using the new First Point of Contact Service to access information and signposting to enable them to remain independent in their community and act as a Gateway to accessing advice and assistance (CHCS)	G	G	G	G	The total number of alternative solutions provided by Independent Living that help people remain independent at home (CHCS)	6,551	1,975	3900	New	New
	Work with partners to maintain the reduction in Delayed Transfers of Care for social care reasons during 2017-18 to support more timely discharge to a more appropriate care setting (SS)	G	G	G	G	% of people who feel reconnected into their community, through intervention from Day Opportunities (CHCS)	77%	87%	60%	New	New
	Continue to increase the number of children and adults with care and support needs in receipt of Direct Payments by March 2018 to enable people to make their own choices and take control over the care services they receive (SS)	A/G	A/G	A/G	A/G	% of Assistive Living technology trial participants who think the service helps them remain in their own home (CHCS)	71%	Annual	65%	New	New
		% of Telecare calls resulting in ambulance being called out (CHCS)	5%	4%	<10%	New	6%				

Corporate Plan Scorecard – Q4 2017-18

	Offer a Carers Assessment to all eligible adult carers who are caring for adults during the 2017-18 financial year to ensure they receive the help and support they need, in the ways they need it (SS)	G	G	G	A/G	The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over (SS)	1.99 Part result Jan & Feb		2.8		2.38
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CORPORATE PLAN PRIORITY 2 – SUPPORTING VULNERABLE PEOPLE (continued)

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2.3 - People in Cardiff are supported to live independently (cont)	Undertake a campaign by March 2018 to raise young carers' awareness of their entitlement to a young carers assessment (SS)	G	G	A/G	A/G	Number of children and adults in need of care and support using the Direct Payments scheme (SS)	908	908	910	Collated annually in 2016/17	933
	Implement a new model of Day Opportunities by March 2018 (subject to the completion of major building works which should be substantially completed by this date) to maximise independence for adults with care and support needs (SS)	G	G	G	G	% of eligible adults who are caring for adults that are offered a Carers Assessment during the year (SS)	87.2%	87.2%	90%	79.5%	79.5%
	Conclude the implementation of Signs of Safety in Children's Services by March 2020 in order to ensure that all staff within the Directorate are able to engage with families using the Signs of Safety Risk Assessment Framework (SS)	G	G	G	G	% of care leavers aged 16-24 experiencing homelessness during the year (SS)	21%	Annual	10%	Annual	17.3%
	Further develop the Alarm Receiving Centre including partnership work with stakeholders as well as the use of new technology to assist people to live independently (CHCS)	G	G	G	G						
	Develop Locality Based Working building on the learning of the Older Persons pilot project to effectively integrate services for older people within a geographical location, taking a person centred approach, reducing duplication and improving citizen engagement (CHCS)	G	G	G	G						